

Name _____

The Art of Good Communication: Building Bridges with Words

Multiple Choice Questions

1. What are communication skills?
 - a) Tools for fixing things
 - b) Abilities that help us express ourselves and understand others
 - c) Techniques for painting
 - d) Ways to solve math problems

2. What is one key element of good communication mentioned in the passage?
 - a) Keeping your thoughts to yourself
 - b) Using complicated words and jargon
 - c) Active listening
 - d) Avoiding eye contact

3. Why is empathy important in communication?
 - a) It makes you look good in front of others
 - b) It helps you understand and share the feelings of others
 - c) It allows you to talk more about yourself
 - d) It helps you win arguments

4. What is nonverbal communication?
 - a) Writing letters and emails
 - b) Using words and phrases effectively
 - c) Communicating without words through body language and gestures
 - d) Talking loudly

5. How can practicing good communication benefit you in your future career?
 - a) It can make you more popular with coworkers
 - b) It's irrelevant to your career success
 - c) Employers value individuals who can communicate effectively with colleagues and clients
 - d) It helps you avoid working with others

