

Name \_\_\_\_\_

## How Do Fast Food Drive-Thrus Work and Why Do They Have Them?

### Multiple Choice Questions

1. What is the primary purpose of a fast food drive-thru?
  - a) To provide a sit-down dining experience
  - b) To offer a safe place for children to play
  - c) To offer a convenient and efficient way to order and receive food
  - d) To encourage customers to dine in the restaurant
  
2. What is the first step when using a fast food drive-thru?
  - a) Pay for your meal
  - b) Receive your order
  - c) Place your order through the microphone
  - d) Eat your meal
  
3. How do fast food drive-thrus contribute to customer safety during health concerns like the COVID-19 pandemic?
  - a) By offering indoor dining
  - b) By reducing the availability of menu items
  - c) By providing a contactless way to order and receive food
  - d) By requiring customers to dine in their cars
  
4. What advantage do drive-thrus offer fast food restaurants during peak hours?
  - a) Slower service to ensure quality
  - b) Reduced wait times for customers
  - c) Fewer customers served
  - d) Limited hours of operation
  
5. Why are drive-thrus accessible to people with disabilities?
  - a) They require customers to enter the restaurant.
  - b) They have limited menu options.
  - c) They provide a contactless ordering system.
  - d) They allow customers to order from their vehicles.

