

Name \_\_\_\_\_

## Guiding Lights: A Social Worker's Journey

### Short Answer Key

1. Emma used an approach rooted in empathy and understanding, which means she tried to understand and share the feelings of the youth she worked with. These qualities were important because they helped build trust and create a safe space for healing.
2. With Emma's guidance, Jake's life changed as he began to open up and rebuild his life. Emma likely used active listening, providing emotional support, and connecting him with necessary resources.
3. Some of the challenges Emma faced included limited resources and bureaucratic red tape in her work as a social worker.
4. Emma's support systems included colleagues, friends, and family who provided encouragement, listened to her, and offered help when needed. They helped her by providing emotional support and understanding.
5. Emma chose a career in social work because she was determined to make a difference in the lives of vulnerable young individuals despite knowing the challenges she would face.

