

Name _____

Exploring the World of Human Resources Managers

Open-Ended Response Answer Key

1. Answers may vary but could include steps such as facilitating a conversation between the employees, identifying the root cause of the conflict, and working together to find a resolution, possibly involving mediation or conflict resolution training.
2. Challenges in recruiting may include finding the right candidates, managing a large number of applications, and ensuring a fair selection process. HR Managers can overcome these challenges by using effective recruitment strategies, technology, and standardized assessment criteria.
3. The role of an HR Manager contributes to an organization's success by ensuring that it has the right talent in the right positions, promoting a positive and productive work environment, and helping the organization comply with labor laws and regulations.
4. A real-world scenario could involve an employee performance issue where the HR Manager needs to work with the employee and their supervisor to identify the problem, develop a performance improvement plan, and monitor progress towards improvement.

