

Name _____

Surfing the Web: Unveiling the World of Internet Service Providers (ISPs)

Open-Ended Response Questions

1. Imagine you live in a remote area without access to broadband internet. How might a wireless ISP (WISP) using Wi-Fi or cellular networks improve your access to the internet, and what challenges might you still face?
2. Explore the concept of net neutrality and its impact on the internet's accessibility and fairness. Provide examples of situations where net neutrality is important.
3. Reflect on the role of ISPs in providing customer support. Share a personal experience or scenario where you might need assistance from your ISP, and discuss the importance of effective customer support in such situations.
4. Consider the challenges and potential solutions related to data caps imposed by some ISPs. How might data caps affect users, and what steps could ISPs take to address these concerns?

